

# APA Visa<sup>®</sup> Paycard Portal

## March “Points from the Pros”

**Q. When using payroll cards, how do employees get the information they normally receive on their paystub? Can they get paystub info by phone (IVR) or web?**

**M.N.**

This will depend on the particular payroll card program as well as applicable state law. Most programs provide employees with numerous ways to access their paystub information electronically, including e-mail delivery, web access, facsimile, text messages and access over the phone (IVR).

Employers must continue to comply with all state law requirements regarding paystubs, including requirements governing the type of information that must be included on the paystub and the frequency in which the paystub must be provided. A few states still require that employees be given the option of receiving a paper paystub.